

# Nexersys Satisfaction Guarantee



1. If you are not satisfied with your Nexersys N3 Elite, N3 Youth, N3 Pro or N3 Commercial, you can request a return within 30 days after your delivery.
2. Nexersys' guarantee doesn't cover ordinary wear and tear or damage caused by improper use or accidents subject to the terms of our Limited Warranty for each model. Learn more on our website <https://nexersys.com/warranty/>.
3. Because of the size and weight of our products, we do not offer a refund for any shipping or delivery charges that you may have paid to receive your Nexersys. Returns will be charged an additional return shipping fee of \$250 or more for the N3 Elite or N3 Youth, and \$300 or more for the N3 Pro and N3 Commercial, depending on your location.
4. If your Nexersys is returned in damaged condition, with missing parts, or otherwise has signs of abuse, Nexersys reserves the right to refuse a refund or to charge additional restocking fees, at Nexersys' sole discretion.
5. If your Nexersys is returned in damaged condition or with missing parts, you may be charged an additional restocking fee.
6. To initiate a return, please contact us at 1-512-782-2940 or <https://nexersys.com/connect/>.
7. Returning your Nexersys accessories
  - A. *Hand Wraps*
  - B. *Gloves*
  - C. *Sports Towel*
8. The following merchandise may not be returned or exchanged if they have been worn or used:
  - A. *Hand Wraps*
  - B. *Gloves*
  - C. *Sports Towel*
9. All other returns must be made within 30 days of purchase and must be shipped with the original packaging. Nexersys is not responsible for packages lost in transit without proof of tracking. Refunds for purchases will be credited back to the original payment method only.